

Addendum #1

We have received the following request for information and hereby respond:

(1) QUESTION. Would HACG be open to adjusting the requested pest control services to reflect all units over the course of three months rather than all units every month?

AGENCY RESPONSE. Pursuant to the RFP, inspections will be monthly. Our units are high risk for pest activity and especially within the setting of multi-family housing. There is potential for a contract amendment to reduce inspection frequency in units where activity has been eliminated as the contract will be paid on units serviced.

(2) QUESTION. What would constitute as an emergency service?

AGENCY RESPONSE. An emergency inspection and treatment would occur when upon inspection by HACG there is determined to be a pest issue that is health and safety concern. We expect that monthly inspections and treatment would reduce the possibility of emergency services being needed.

(3) QUESTION. Can call back / unit turnover services be scheduled to take place during the normal pest control service dates as long as they're within the 24 hours / one business day parameters?

AGENCY RESPONSE. Yes, that is the best case scenario for both parties.

(4) QUESTION. Does HACG approve of pest control services of the units being done via spot / crack and crevice treatments rather than baseboard treatments?

AGENCY RESPONSE. Yes, our expectation is that different methods of treatment be rendered as necessary to eradicate pests.

(5) QUESTION. Does HACG approve that not every room in a unit may be able to be treated due to clutter, baby items, etc. which may be in the way of us appropriately treating the area?

AGENCY RESPONSE. If a room is not treatable it should be documented as such and why. We will then address the issue with the resident.

(6) QUESTION. Would our technician be escorted by a representative of HACG to any units receiving service?

AGENCY RESPONSE. Yes, based on the service schedule provided by the awarded contractor, HACG will have staff members available to escort the technician.

Thank you for your interest in doing business with our Agency and we look forward to receiving a proposal submittal from your firm.

Jessica Goldman, Director of Asset Management

Addendum #1

You must complete the following and return this Addendum by with the RFP. It is the responsibility of all proposers to acknowledge addendums. Failure on the part of any proposer to acknowledge this addendum by the submission deadline may, at the Agency's discretion, deem that proposer as non-responsive and may eliminate such proposer from consideration for award. Proposal submittal return and deadline is Monday, June 2, 2025, 4:00PM ET.

ACKNOWLEDGED BY:

Signature

Date

Printed Name

Company